

Email:

To: Company

Starting Time:

Re: Delivery Problem

Finishing Time:

Number of words:

Dear company,

I have read your ^{promises} on the website which I have found in the internet. At this point I would like to say that this company is my favourite one. Therefore I really like your website with the whole promises.

First of all I would like to say that I love your online store. When I buy something in the Internet than I buy it at your online shop. The very important point why I like your company so much is the big offer of the products. Moreover I really like the promises on your website. Especially the free delivery for orders over 50€ is very great.

In this paragraph I am going to complain, because I have ordered new shoes, a volleyball and caps. The problem, why I am complaining is that I have ordered these ~~things~~ things one week ago. Moreover I called the service hotline several times but nobody answered. So now my question is if I will become

The things I have ordered when this will be and if there is really a service hotline from 8am - 8pm¹⁸⁷

In my opinion this is a bad service. If I would work at this company I would try to say sorry as soon as possible and also would try to go down with the prize. Moreover if it is possible I would offer the three things for free.

Yours faithfully,

[237 W]