

Terms and Conditions Intensive Courses German

Registration

Registration is only valid upon receipt of the registration form and the full payment to the Language Centre's bank account. The full payment must be paid no later than ten days before the start of the course.

Provision of services

A complete list of services and provisions included in your fees can be found on the website of the Language Centre, in our brochure, as well as on the confirmation of registration or your receipt, respectively.

Cancellation policy

For cancellations three weeks prior to the start of the course, the full payment minus processing fees of EUR 70,- will be refunded. For cancellations after this date, there are no refunds for courses or accommodation; courses booked are to be paid in full. To prevent misunderstandings, please inform us regarding a cancellation via e-mail.

No refund can be made to participants who leave the course prematurely, irrespective of health or other reasons. The same applies to participants who have been excluded from the programme due to breach in Language Centre's regulations.

Cancellation of an ÖSD examination is possible three weeks prior to the examination date with a full refund. Cancellations up to seven days prior to the examination date will incur a penalty of 50 percent of the examination fee. After this deadline, there are no refunds possible.

Certification of completion and attendance

Each participant receives a certificate upon completion of a course. In order to receive a Certificate of Completion, the participant is required to attend at least 80 percent of lessons as well as fulfil the necessary course requirements.

A Certificate of Attendance will be awarded to participants who attend at least 70 percent of the course.

Changes in provision of services

The Language Centre reserves the right to make necessary minimal changes to courses offered and/or timetables if applicable.

Minimum age

The minimum age for participation is 17.

Participation in leisure activities

Participation in leisure activities offered by the Language Centre occurs on a voluntary basis and at the participant's own risk. The

Language Centre is not liable for any loss or damage or any personal injuries, unless incurred by the Language Centre. No liability for minor loss or damages through negligence.

Liability for personal effects

The Language Centre is not liable for loss or damages of personal effects including materials provided unless there is major negligence on the part of the Language Centre.

Errors in printing or publication

The Language Centre reserves the right to make changes to existing errors in printing and publication. Contesting the terms of the original agreement is not excluded.

Rules of conduct of the University of Innsbruck

Participants agree to the rules of conduct of the University of Innsbruck. Repeated offences to these rules or the safety regulations of the University of Innsbruck will result in expulsion from the programme. There is no refund based on these grounds.

House rules for the student residence

The participants agree to the house rules of the student residences.

Insurance

The participants are solely responsible for their own insurance (health, accident, etc.).

Visa

Participants are responsible for obtaining the relevant visa or permit of residency.

Jurisdiction and effectiveness

These terms and conditions are valid for all Intensive Language Courses German. Should one point in these terms and conditions become invalid or legally unenforceable, the remaining terms and conditions shall retain their full effect and content.

Austrian law and rights are in effect excluding the laws and terms of Austrian international private laws. The applicable place of jurisdiction is Innsbruck.