

Instructions on how to use the app 'HG Pharma Lab Truck'

Download app from [App Store](#) (iPhone) or [Google Play Store](#) (Android). Initially the menu is in German, but you can switch to English after creating an account.

Willkommen bei LAB TRUCK!

Der Lab Truck, das mobile Hightech-Lab der HG Pharma ist auf dem Weg Sie zu testen. Kaufen Sie Ihr Test-Service und lassen Sie sich testen.

Überspringen

Nächste

Launch the app on your mobile.
Tap 'Überspringen' (= 'Skip').

Starten Sie jetzt.

Anmelden | Jetzt registrieren.

Warten Sie nicht länger und lassen Sie sich testen!

Tap 'Jetzt registrieren' (= 'Register now').

REGISTRIERUNG

Mit Ihren persönlich ausgewählten Login-Daten können Sie sich danach in Ihr Kundenkonto einloggen, Tests kaufen, Ihre Daten verwalten und Ihre Testergebnisse sicher einsehen.

Vorname
First name

Nachname
Last name

Geben Sie Ihre E-Mail ein
Email address

Geben Sie Ihr Passwort ein
.....

Ich möchte ein Konto erstellen

Ich stimme dem Datenschutz zu
[Datenschutzbestimmung öffnen](#)

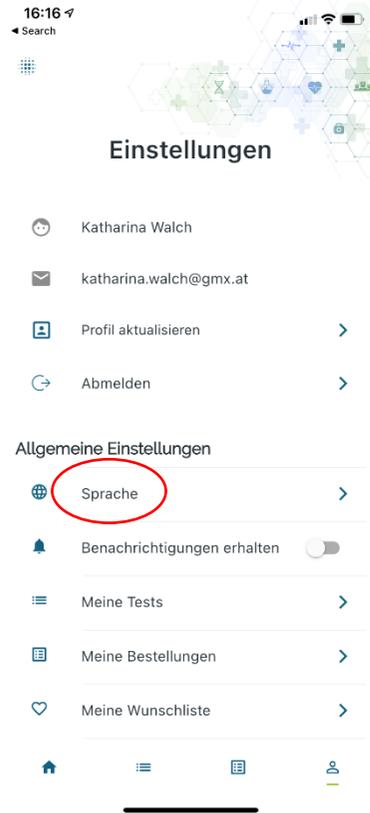
Ein Konto erstellen

oder [Anmeldung zu Ihrem Konto](#)

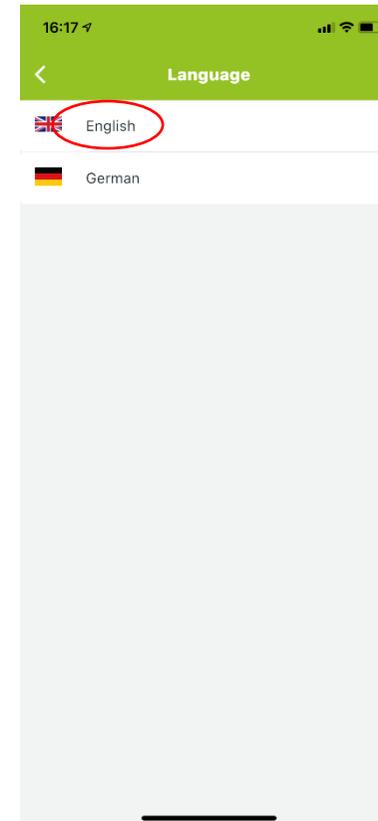
Fill in your personal details. Choose a password.
Tick the two boxes before hitting 'Ein Konto erstellen' (= 'Create an account').



In the main menu, tap on the person icon (bottom right) to open the settings menu.



In the settings menu, tap on 'Sprache' (= 'language') to switch to English.



The app is available in German and English.



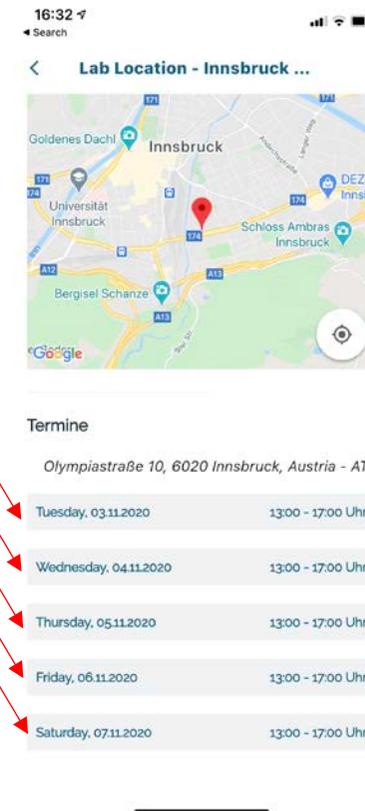


Go back to the main menu.

Choose 'Buy PCR Test'.



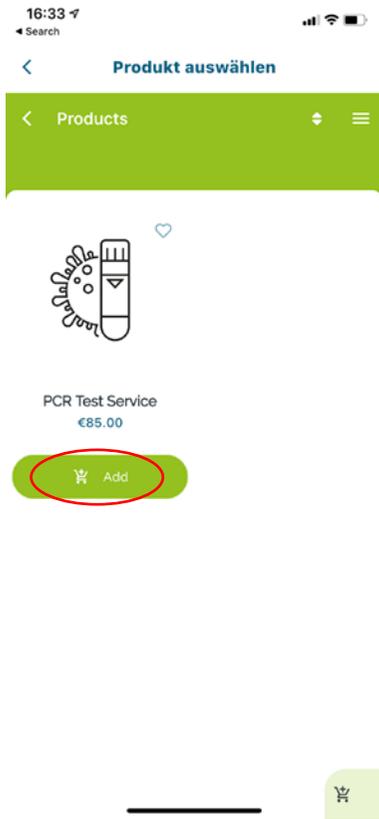
Choose your location (Olympiastraße 10, A-6020 Innsbruck).



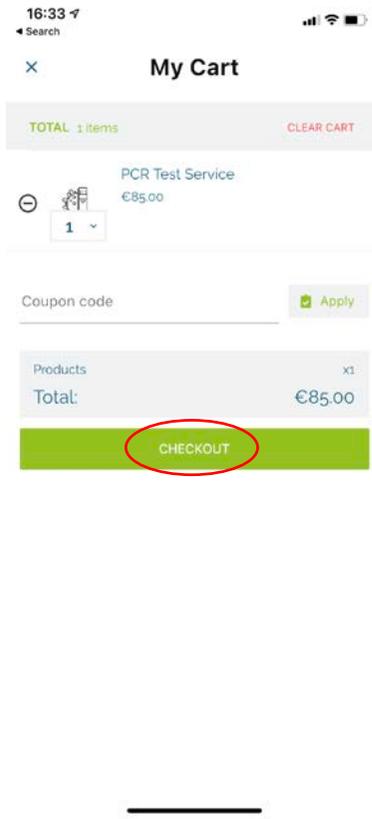
Choose a time slot. The testing facility is open

7 days a week from 1 PM to 5 PM.





Add 'PCR Test Service' to your shopping cart (à EUR 85.--).

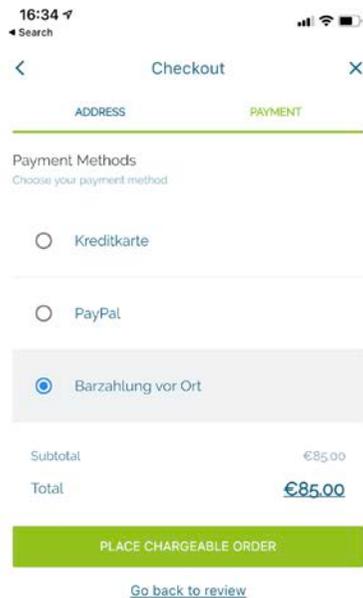


Proceed to checkout.



Enter your personal details.





You can either pay right away using your credit card or PayPal. Alternatively, you can bring EUR 85.-- in cash (exact amount) and pay at the testing facility.

After successful registration for a test date, a QR code will be sent to you/appear in your app. Take your phone with you and show this QR code to the medical team for easy identification.

The results are usually available via the app within 24 hours of taking the sample.

PLEASE NOTE:

If you suspect that you have actually contracted COVID-19, it is best to call the Health Hotline 1450 and follow the authorities' instructions.

However, if you do not want to wait for a test team to come to your accommodation or if you do not have your own car to go the screening station of the Austrian Red Cross (both options are free of charge), you can get tested by HG Pharma Lab Truck for EUR 85.-- instead.

In this case, you must not use public transport (including taxis) to get to the testing facility and can only walk there or go there by bike or your private car in order not to endanger others!

Please wear a mask at all times, keep your distance from others and signal the staff that you might already be infected before approaching them, so they can take extra care.